

# Observations about TollFree

## Country: South Africa

TollFree Access Number: 0-800-982-025

Observations:

- Cell Phone – Access available, however there is charge for local call;
- Public Telephone – Access available, but only through TELKOM SA net;
- Access from Hotel may have minimum Hotel charge.

## Country: Germany

TollFree Access Number: 0800-180-0072

Observations:

- Cell phone – Access available;
- Public telephone – Access available; can eventually request coins or card from Deutsche Telecom (T-Systems); net

## Country: Saudi Arabia

TollFree Access Number: 800-814-8115

Observations:

## Country: Argentina

TollFree Access Number: 0-800-666-2309

Observations:

- Cell Phone - Access available, however there is a charge for local call;
- Public telephone - Access available
- Access available from all operators;
- Access from Hotel may have minimum Hotel charge;
- Access available from post-paid telephone
- Access not available from pre-paid telephone

## Country: Australia

TollFree Access Number: 1-800-28-7882

Observations:

- Cell Phone – Access available, however there is a charge for local call;
- Public Telephone – Access available; however some privately operated phones may require use of coins or card;
- Complete coverage of the whole country, without restrictions, including Christmas Islands, Tasmania, Cocos Island.

# Observations about TollFree

## Country: Austria

TollFree Access Number: 0800-295-597

Observations:

- Cell Phone – Access available, however there is charge for local call;
- Public Telephone – Access available, however coin is required to activate connection and will be returned at end of call;
- 0 800 201 XXX – Old format of the access number;
- Complete country coverage without restrictions.

## Country: Bahamas

TollFree Access Number: 1-800-389-0502

Observations:

## Country: Belgium

TollFree Access Number: 0800-76-390

Observations:

- Cell Phone – Access available;
- Public Telephone – Access available; however a card is required for the negotiation but there is no charge.

## Country: Bulgaria

TollFree Access Number: 00-800-116-1105

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access NOT available

## Country: Canada

TollFree Access Number: 1-866-843-1769

Observations:

- Cell Phone – Access available, however there is charge for local call;
- Public Telephone – Access available; however some privately operated telephones can be blocked.

## Country: Chile

TollFree Access Number: 1-230-020-6970

Observations:

- Cell Phone – Access NOT available
  - Public Telephone – Access NOT available;
  - 188 800 XXX XXX is the format of the access number only from Telefonica and Movistar mobile net;
  - 123 XXXX XXXX accessible only from Entel net
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# Observations about TollFree

## Country: North China

TollFree Access Number: 10-800-714-1139

Observations:

- Cell Phone – Access NOT available,
- Public Telephone – Access available;
- Access available from public telephone from the following regions - Shandong, Henan, Liaoning, Heilongjiang, Jilin, Hebei and Shanxi. The main cities are Beijing and Tianjin;
- Access NOT available from the domestic operator China Telecom.

## Country: South China

TollFree Access Number: 10-800-714-1139

Observations:

- Cell Phone – Access NOT available,
- Public Telephone – Access NOT available;
- Access available only from the domestic net CHINA TELECOM;
- Southern Region comprises - Jiangsu, Zhejiang, Fujian, Guangdong, Guangxi, Guizhou, Hunan, Hubei, Anhui, Sichuan, Tibet, Xinjiang, Chongqing and Shanghai. The main cities in this region are Shanghai, Guangzhou, Shenzhen and Hangzhou.

## Country: Colombia

TollFree Access Number: 0-180-051-80540

Observations:

- Cell Phone – Access NOT available
- Public telephone – Access available with no need for coin or card;
- 980 XXX XXXX – Old format of the access number.

## Country: South Korea

TollFree Access Number: 0030813-1907

Observations:

- Cell Phone – Access available; however there is charge for local call;
- Public telephone – Access available but 300 WON are needed to activate the public telephone, and will be returned after the call;
- Access from the Hotel may have minimum Hotel charge.

## Country: United Arab Emirates

TollFree Access Number: 800-017-7829

Observations:

- Cell Phone – Access NOT available
- Public telephone – Access NOT available.
- Access available ONLY from Etisalat net

# Observations about TollFree

## Country: Ecuador

TollFree Access Number: 1-800-02-0425

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access available with no need for coins or card;
- Access NOT available from PACIFITEL net;  
Access available from the following cities: Pichincha, Tulcán, Ibarra, Esmeraldas, Napo, Sucumbios, Tungurahua, Chimborazo, Bolívar, Orellana, Pastaza, Cotopaxi, Quito & Cuenca (partial access).

## Country: Spain

TollFree Access Number: 90-096-7686

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access available
- Access from Hotel may have minimum Hotel charge;
- Canary Island and Balearic Island are covered

## Country: USA

TollFree Access Number: 1-866-866-2673

Observations:

- Cell Phone – Access available; however there is charge for local call;
- Public telephone – Access available ;
- Access from Hotel may have minimum Hotel charge
- Access available in whole territory including Alaska and Hawaii.

## Country: Denmark

TollFree Access Number: 808-87-101

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access NOT available

## Country: France

TollFree Access Number: 0800-91-8025

Observations:

- Cell Phone – Access available, however there is charge for local call
- Public telephone – Access available with no need for coins or card;
- Following regions/territories are not covered: Monaco, Reunion, Martinique, Guadeloupe, Guyane, St. Pierre-&-Miquelon, Mayotte, New Caledonia, French Polynesia, Wallis & Futuna.

## Country: Netherland

TollFree Access Number: 0800-023-2822

Observations:

- Cell Phone – Access available
  - Public telephone – Access available only from KPN public telephone
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# Observations about TollFree

## Country: Hong Kong

TollFree Access Number: 800-930-331

Observations:

- Cell Phone – Access available, however there is charge for local call;
- Public telephone – Access available free of charge from public telephones of the local supplier (Reach) Access from private establishments may be subject to charge or be not allowed. In some cases coins or card might be required to activate service, but coin will be returned at end of call and card will not be debited.

## Country: India

TollFree Access Number: 000-800-100-6780

Observations:

- Cell Phone – Access available
- Public telephone – Access NOT available;
- All calls are charged as one local call;
- AVAILABLE ONLY from networks - BPL, BSNL - fixed (all regions but Bhopal), Vodafone (formerly Hutch), IDEA (all regions but Karnal, Ernakulam, Pune, Meerut), MTNL - fixed, Reliance (all regions but Ahmedabad, Bhopal, Bhuneswer, Jaipur, Lucknow, Meerut), SPICE (Bangalore), Touchtel, TTML & TTSL (Tata Indicom);
- NOT AVAILABLE from nets BSNL – mobile, MTNL – mobile, Hexacom, HFCL, Shyam Telecom, Spice (rest of India)

## Country: Italy

TollFree Access Number: 800-871759

Observations:

- Cell Phone – Access available ONLY from TIM, Vodafone, Wind, H3G nets;
- Public telephone – Access available, however coins or card are needed to initiate call; coins will be returned at end of call and card will not be debited, Access only through TELECOM ITALIA net

## Country: Japan

TollFree Access Number: 0053-1160924

Observations:

- Cell Phone – Access available with the operators NTT Docomo, Au, J-Phone< Tu-ka
- Public telephone – Access available from specific public telephones: Green and Gray International and domestic pay telephones and Silver IC Card Telephone. Eventually may request coins from 10 to 100 yens or telephone card to activate the call, but coins will be returned and card will not be debited;
- Can be accessed through operators KDDI, C&W IDC, JT, NTT

## Country: Mexico

TollFree Access Number: 00-180-051-42618

Observations:

- Cell Phone – Access available , however there is charge for local call;
  - Public telephone – Access available, however there will be some charge;
  - Access from Hotel may have minimum Hotel charge;
  - Guaranteed only from Telmex and Avatel nets.
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# Observations about TollFree

## Country: Panama

TollFree Access Number: 00-800-226-7829

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access available;
- Access available only from C&W Panama net.

## Country: Peru

TollFree Access Number: 0-800-52828

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access NOT available

## Country: Portugal

TollFree Access Number: 80-081-9678

Observations:

- Cell Phone – Access available;
- Public telephone – Access available, however coins or card may be needed.

## Country: Czech Republic

TollFree Access Number: 800-700-633

Observations:

- Cell Phone – Access NOT available;
- Public telephone – Access NOT available

## Country: Dominican Republic

TollFree Access Number: 1-888-751-4840

Observações:

- Cell Phone – Access NOT available;
- Public telephone – Access NOT available

## Country: Russia

TollFree Access Number: 810-800-285-41012

Observations:

- Cell Phone – Access NOT available
- Public telephone – Access available, however only through Ross Telecom (accessible only from public telephone model "Urmet");
- Access available only through operators Rostelecom, Aerocom, Gaztelecom, Global One, RusTel Net, Incom, TCM, Astelit and ASVT nets;
- COVERED CITIES / AREAS: Astrakhan, Barnaul, Birobidjan, Blagoveshchensk, Bryansk, Cheboksary, Chelyabinsk, Cherepovets, Chita, Ekaterinburg, Gorno-Altaysk, Irkutsk, Kaluga, Kazan, Kemerovo, Khanty- Mansijsk, Kostroma, Kurgan, Makhachkala (Dagestan), Maykop, Moscow (Rostelecom), Murmansk, Nalchik, Nizhni Novgorod, Novgorod, Novosibirsk, Omsk, Orenburg, Penza, Perm, Petrozavodsk, Pskov, Rostov on Don, Salekhard, Samara, Saransk, St.Petersburg, Stavropol, Syktyvkar, Tomsk, Tver, Ufa (Bashkorkostan Republic), Ulan-Ude, Ulyanovsk, Vladicavkaz, Vladivos tok and Primorskiy Area, Volgograd, Vologda, Voronezh, Yakutsk, Yoshkar-Ola, Yuzhno-Sakhalinsk

# Observations about TollFree

## Country: Singapore

TollFree Access Number: 800-101-2178

Observations:

- Cell Phone – Access available, however there is charge for local call;;
- Public telephone – Access available only through SINGTEL net;
- Access from Hotels available – most hotels impose a minimum charge of \$2.50 Singapore.

## Country: Sweden

TollFree Access Number: 02-079-9760

Observations:

- Cell Phone – Access available;
- Public telephone – Access available, however coins or card may be required.

## Country: Switzerland

TollFree Access Number: 0800-894-986

Observations:

- Cell Phone – Access available;
- Public telephone – Access NOT available.

## Country: United Kingdom

TollFree Access Number: 0800-051-7339

Observações:

- Telefone Celular - Acesso disponível porém é cobrado ligação local;
- Telefone Público - SEM Acesso disponível;
- Cobertura - England, Guernsey, Isle of Man, Northern Ireland, Scotland, Wales, Channel Islands (Inglaterra, Guernsey, Ilha de Man, Irlanda do Norte, Escócia, País de Gales, Ilhas do Canal).

## Country: Uruguay

TollFree Access Number: 00-04-019-0170

Observations:

- Cell Phone – Access available, however there is a charge for the local call and only from ANCEL and MOVISTAR nets;
- Public telephone – Access available

## Country: Venezuela

TollFree Access Number: 0-800-100-4870

Observações:

- Cell Phone - Access NOT available;
- Public telephone – Access NOT available.